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# Product Coach



Metric5

Baltimore, MD

Apply on click.appcast.io

Location: Virtual / Remote

**Clearance:** Must be able to obtain and maintain a federal Public Trust/Suitability, which includes a requirement of U.S. residency for three out of the last 5 years

Are you passionate about equipping others to become great practitioners of product management? Do you excel in creating and delivering high-impact, effective training and coaching programs tailored to the unique opportunities and challenges of people directing the vision, strategy, intentions and development of digital products and technology solutions? At Metric5, we are committed to driving forward the human-centered product development capabilities of our federal clients by partnering with them to nurture a culture of skilled and knowledgeable product managers and technologists. We are seeking a **Product Coach** who combines expertise in product management with a passion for adult learning and development. Join us in a dynamic and collaborative environment, and play a key role in developing the product management culture and capabilities of our federal clients.

### Job Summary

We are seeking an experienced Product Coach to design and deliver comprehensive training and coaching programs for product managers and other technology product stakeholders. In this role, you will develop

- Facilitate engaging training sessions, workshops, and webinars for current and future product management practitioners.
- Help learners understand and use common product management methodologies like Customer-Centric Product Management, Design Thinking, Lean Startup, Jobs to be Done (JTBD), and Objectives and Key Results (OKRs).
- Utilize a variety of instructional design methodologies to create dynamic and interactive learning experiences.
- Create a variety of training materials, including presentations, case studies, and interactive exercises.
- Monitor and evaluate the effectiveness of training programs, making adjustments as necessary to improve outcomes.
- Stay updated on the latest trends and advancements in product management to ensure our training material is current and relevant.
- Provide one-on-one coaching and mentoring to product managers and team leads.
- Collaborate with technology teams, HR departments, and senior management to align leadership programs with organizational goals.
- Pair with other learning specialists to innovate and deliver an integrated program that also includes offerings in human centered-design, product management, cloud computing, cybersecurity, machine learning and artificial intelligence.

### Qualifications:

- Bachelor's degree in Business Administration, Education, Product Management, or a related field.
- 5+ years industry experience, 3+ years of experience in a product management role or as a product management trainer/coach.
- Strong understanding of the product development lifecycle and user-centered design principles.
- Excellent presentation and facilitation skills, with experience in conducting training sessions and workshops.
- Ability to develop comprehensive training materials and programs.

### Preferred Qualifications:

- Relevant certifications such as Certified Scrum Product Owner (CSPO), Agile Certified Practitioner (ACP), or similar.
- Experience in a federal agency or similar government setting.
- Experience in a tech-focused or digital product environment.
- Proven track record of developing and implementing successful product management training programs.
- Excellent interpersonal and communication skills, with the ability to engage and inspire participants of varying skill levels.
- Creative thinker with a passion for continuous learning and development.
- Excellent communication, presentation, and facilitation skills.
- Experience with digital learning platforms and blended learning approaches.

### Join Us

As a Product Coach at Metric5, you will have the opportunity to shape the future of product management practices for our clients and improve the lives of American citizens and businesses. If you are passionate about teaching and empowering others in the field of product management, we would love to hear from you.

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